

## JCC Lighting Products Corporate & Social Responsibility

JCC recognises that it has a responsibility for its international impact in the following areas:

Our customers – to be responsive and provide accurate and honest information about our products and services

- Clear and honest marketing information
- Regular direct contact
- Publish and operate to contracted agreements
- Proactive response to customer feedback

Our community - to minimise our impact and contribute to improving those communities in which we operate

- Minimise environmental impact
- Local recruitment and relations with educational establishments
- Local charity fundraising
- Good communications with local government and chamber of commerce etc.

Our employees - to create an atrractive working environment and be the employer of choice

- Provide a safe and healthy working environment
- Regular and honest communications with employees
- Recognition of employee success and loyalty
- Ongoing employee personal development
- Equal opportunities

**Our products** – to create reliable products of a high quality, with maximum energy efficiency and minimum production and transportation impact

- Use of recyclable materials
- Leading energy efficiency performance
- Minimise impact of product packaging
- Minimise air miles by reducing air freight
- Minimise carbon miles

**Our suppliers** – to ensure that our suppliers operate to high international environmental and social standards

- Good labour standards
- Quality working environment
- Open and honest supplier relationships
- Audited environmental and work standards
- Confirmation that our suppliers follow local government guidelines

**Steve Kirby** Managing Director

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